



## TCU Internet Connection Instructions

An internet connection ensures your system pushes information to our cloud servers. Without a reliable, constant connection, we do not have up to date information.

If you've opted into subscription services, your phone app and user portal will not communicate with the rest of your system and SMS notifications will not work.

### Connecting Via Ethernet Cable:

- Your TCU will come enabled for an ethernet connection
- To connect your TCU, simply plug an ethernet cable into the ethernet port at the bottom of the TCU
- You should see a <- -> symbol on the bottom left hand corner of the screen and your TCU should be online immediately

↔ 192.168.



### Connecting Via SIM:

If you choose to use a Vanguard Wireless SIM card, this will be inserted into your TCU already. Simply power up your TCU and you will see a SIM card icon on the bottom left hand corner of the screen.

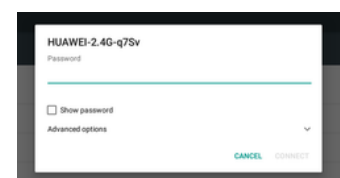
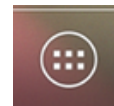
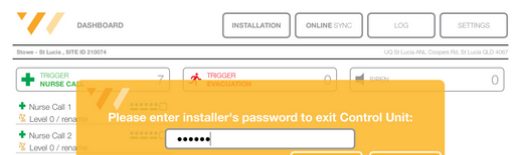
Telstra



If you choose to use your own SIM card, you will need to insert it into the SIM card slot on the right hand side of the TCU. Shortly after you should see a SIM card icon on the bottom left hand corner of the screen.

### Connecting Via WiFi:

1. On the dashboard of your TCU click SETTINGS, then click EXIT (which will make the TCU exit the app)
2. Enter the installer code: 170210
3. The screen will revert to a purple/pink image. Click the button with six dots.
4. On the menu click on Settings.
5. A box should pop up with your WiFi router name. Enter your business' WiFi password when prompted (your IT manager should know what this is). Then click Connect.
6. Under the network name it will say Connected. Click the Home icon.
7. The app will restart and connect with a green tick next to Ethernet. The TCU will automatically navigate back to the dashboard. The WiFi symbol will appear on the bottom left hand corner of the screen.



Office 2.4Ghz Wifi

NOTE: if your business resets its password regularly you will need to undertake this process every time it changes.