VANGUARD
WIRELESS

by Orisent

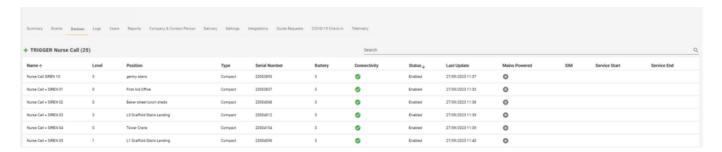# User Portal - Managing Devices

Vanguard Wireless' online user portal has been designed to help you more effectively self-manage your system. Once you are sent login details you can manage devices as follows:

View Device Details and Status:

Along the top menu click the Devices tab to see a real time insight into the status of each device.

- Column 1: how many are connected to your system, and what type of device they are (nurse call trigger, nurse call trigger + evac siren, evac trigger, evac siren, evac siren + evac trigger, wearable, smoke detector)
- Column 2: what level the device is located on
- Column 3: where the device is located on that level
- Column 4: category of the device (compact, standard, or cellular)
- Column 5: unique serial number of the device
- Colum 6: the battery level of the device where 3 is highest, 0 is flat (3 when mains powered)
- Column 7: connectivity - green tick is connected to network, red cross is disconnected
- Column 8: status enabled or disabled
- Column 9: last update from the device to our cloud server (when TCU internet is connected)
- Column 10: mains powered indicator - if there's a cross it's using batteries
- Column 11-13: where device is cellular (column 4), IoT SIM subscription details are here

To Name/Rename Devices:

Ensuring your device names correctly reflect their installed location is extremely important! This is the location that is shared during an event, telling emergency response personnel where to go.

- Click on the device you wish to edit
- Make your name/level/location changes in the pop up box then click Apply Changes
- The changes will be reflected on the portal, your smartphone app, and your TCU (as long as it's connected to the internet)

To Disable/Enable Devices:

If you're not using a device for a set period of time, we recommend disconnecting it from power and disabling it. This will stop the system searching for the device and vice versa.

- Click on the device you wish to edit
- Switch the toggle next to Enabled On/Off in the pop up box then click Apply Changes
- The changes will be reflected on the portal, your smartphone app, and your TCU (as long as it's connected to the internet)